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Florence S. Chamoures

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# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Michael Adendorff et al

Docket No.: 25148-11A

Serial No.:

10/663,345

Examiner:

K.K. Deshpande

Filing Date:

September 15, 2003

Art Unit:

3623

Title:

System and Method for Monitoring Business Performance

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

#### TRANSMITTAL

Enclosed please find the following items regarding the above-referenced patent application:

1. Preliminary Amendment (11 sheets)

Respectfully submitted,

Arthur G. Schaier, Reg. No. 37,715

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#### PRELIMINARY AMENDMENT

Please enter the following amendments prior to issuing the first Office action in this case: